

Remembering Found Information for Re-Use STEVE DUFFIS, SOUTHERN ADVENTIST UNIVERSITY

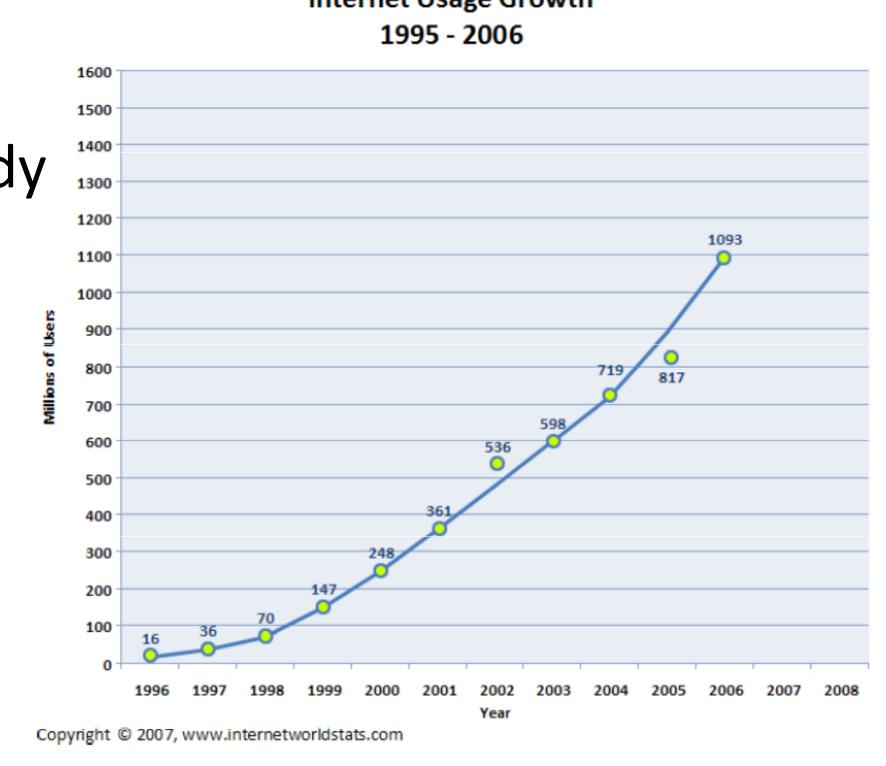


Methods of Information Storage

- Bookmarks are a highly useful method for storing information for later use. However, they are commonly under-utilized in this study.
 In this project an approach is presented to improve bookmark functionality and facilitate usage of other methods
- Due to internet growth, users settle for more ways to store information they have found

Methods used by users in this study

- Bookmarks
- o Email
- OPrintout
- oMemory
- Word Document
- Problems encountered in the methods chosen by users
 - Information Portability
 - Remembrance factor
 - Persistency of Information
 - Currency of Information
 - Sharing of Information



<u>Analysis</u>

- Participants (12 in total)
 - Teachers (4)
 - Students (6)
 - Supervisors (2)
- Participants were interviewed and questioned while conducting the study

Results

- The selection of methods chosen for information re-use differed widely among users
- Based on problems encountered by the users a table was created to analyze the problems and depict what would be the best solution for the proposed tool (See Table 1)

| | Portability of Information | | | | Remembrance factor | | | tor | Persistence of Information | | | |
|---------------|----------------------------|---------|------|---------|--------------------|----------|------|---------|----------------------------|---------|------------|--|
| | Was | Was Not | No (| Comment | Was | Was Not | No (| Comment | Was | Was Not | No Comment | |
| Bookmark | 0 | 12 | | 0 | 2 | 8 | | 2 | 3 | 1 | 8 | |
| Email to Self | 5 | 7 | | 0 | 5 | 2 | | 5 | 5 | 1 | 6 | |
| Printout | 5 | 1 | | 6 | 8 | 0 | | 4 | 8 | 3 | 1 | |
| Memory | 3 | 1 | | 8 | 2 | 7 | | 3 | 9 | 1 | 1 | |
| Word Document | 6 | 0 | | 6 | 6 | 0 | | 6 | 7 | 2 | 3 | |
| | Curr | | | | rency | | | Sharing | | | | |
| | | | Was | Was Not | No 0 | Comment | Was | Was Not | No 0 | Comment | | |
| | Bookmark | | 10 | 0 | | 2 | 5 | 3 | | 4 | 4 | |
| | Email to Self | | 4 | 5 | | 3 | 9 | 0 | | 3 | | |
| | Printout | | 3 | 7 | 2 | | 7 | 2 | | 3 | | |
| | Memory | | 8 | 0 | | 4 2 10 0 | | 0 | | | | |
| | Word Document | | 6 | 6 | 0 | | 8 | 2 | | 2 | | |

The numbers in Table 1 were then used to isolate and create Table 2
 which gives a much clearer understanding of which problems need more
 improvements to be successful in the future

COMPARISON OF METHODS BASED ON OBSERVATIONAL STUDY

| Portability of Information | Remembrance Factor | Persistence information | Currency | Sharing |
|----------------------------|---------------------------|-------------------------------------|--|---|
| Low | Low | Low | High | Medium |
| Low | High | Medium | Low | High |
| High | High | Medium | Low | Medium |
| Low | Medium | High | High | Low |
| High | High | Low | Medium | High |
| | Low Low High Low | Low Low Low High High Low Medium | Low Low Low Low High Medium High High Medium Low Medium High | Low Low High Low High Medium Low High Medium Low Low Medium High High |

Proposal

- Tool was created to visually depict author's concern about users
- Tool must allow
 - Portability of Information
 - Information persistency
 - Information currency
 - Sharing, and especially
 - Remembrance of information
- Also allow sorting by color

